



EDUCATION

AEONIX

Case Study

Technical University of Crete

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Technical University of Crete



Technical
University
of Crete

The University of Crete, a public University situated in the two cities of Rethymno and Heraklio, was established in 1973 and started functioning in the academic year 1977-78. The seat of the University is in Rethymno. The University consists of 5 Faculties and 17 departments, has 23,502 students (13,911 at the undergraduate level and 9,591 at the postgraduate level) and 714 teaching and research staff members (559 permanent and 155 temporary). It is a University known, both nationally and internationally, for its innovative approach to education, its considerable research activity and dynamic character in international cooperation.

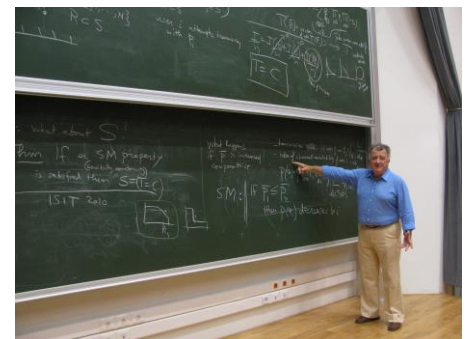
Fifteen years ago (1999), the University of Crete invested in six (6) Coral FlexiCom 5000 and one Coral IPx 3000 systems to support the telecommunication requirements of the institution. Since then, the 1700 users of these systems have enjoyed uninterrupted communications and excellent service by our longstanding Business Partner in Greece, Marac Electronics.



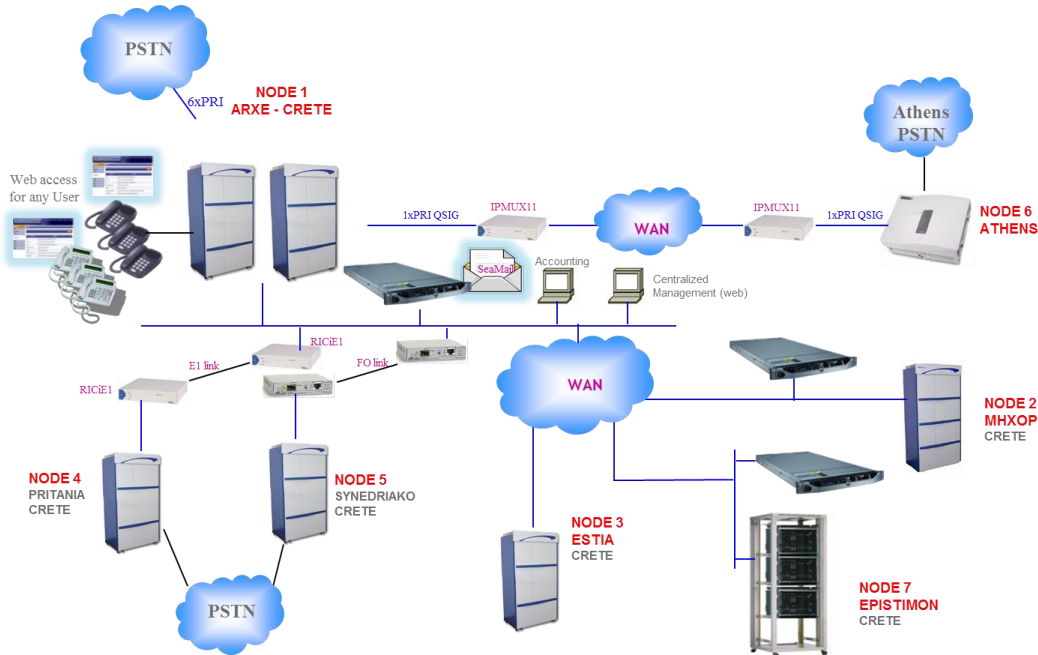
Aeonix system consisting of three (3) servers was added to the University's communications network. The existing seven (7) Coral systems (IPx 3000 and IPx 5000) were upgraded to Wave Gateways and connected to the Aeonix cluster which supports 1,600 users. A few IP phones were added but mostly, the customer is still using its existing digital sets, which was one of their requirements.

Upgrade Project

In a bid to further improve their communications even further, they came to the conclusion that they require centralized administration and unified messaging across all their campuses. All this while retaining as much of their existing investment as possible.



Topology



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Aeonix is a pure software based Unified Communications & Collaboration solution (UC&C) that consolidates disparate business applications into a single powerful platform. It is delivered on a fault tolerant and open architecture, with intuitive management tools. Aeonix can be deployed in a private cloud environment or as an on premise solution.

The Coral IPx family (FlexiCom R) of products is a powerful communications platform. It provides built-in voice and data convergence by combining IP-rich technology with the stability of TDM technologies. Coral IPx systems are complete networking solutions, offering powerful unified communications and multi-media capabilities, mobility features, and a host of IP-related features. Ideal for single deployment or multi-site networks, Coral IPx systems are suitable for organizations of all sizes, offering models that scale from a dozen to over 6000 ports. All system components, including telephones, trunk and station cards, voice messaging, database and common control elements can be easily scaled while protecting your investment

Unified Messaging for Aeonix is a powerful integrated unified messaging system designed to increase productivity by consolidating voicemail and email into a single inbox. It is available in two versions - Basic and Enterprise, which differ mainly in scripting capabilities, number of Auto Attendants, and number of ports. Both versions are supplied with a virtually unlimited number of mailboxes. By default, the basic version is installed on every Aeonix system. If required, the version can be upgraded by simply purchasing an Enterprise license. The Enterprise version also includes unified messaging and text-to-speech capabilities and offers comprehensive system and usage reporting on both a real-time and cumulative basis.

About Tadiran

Tadiran Telecom (TTL) L.P. is a privately held partnership, owned by Afcon Holdings Ltd. and part of the Shlomo Group. It is an established global provider of Unified Communications & Collaboration (UC&C), Contact Center, and Control Room solutions, serving businesses of all sizes, including tier-1 organizations in various market segments in 41 countries worldwide. Tadiran solutions feature a comprehensive family of products including UC platforms, IP PBXs, soft switches, contact centers, Dispatch Console, IP phones and mobility and desktop solutions.

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